

Estyn / CIW Improvement Area	Is the Recommendation included in the Response Plan Board's work programme?	Whose Responsibility?
1. Establish a corporate policy on the voice of the child and align arrangements for listening to the voice of the child under the Wales Safeguarding Procedures to ensure consistency across the education department and the children and families services; use messages from children and young people's forums to influence strategic planning directly	Yes Theme 1: CPR-1, NEW-1, CPR-6, Theme 2: CPR-11	Gwern ap Rh Dylan Owen
2. Establish corporate quality assurance arrangements that measure the impact of child safeguarding and protection work on practice and on children's well-being and use the findings to inform decisions, prioritise resources and strengthen governance at all levels.	Yes Theme 2: NEW-2, NEW-3, NEW-7, NEW-10 and the Quality Assurance Framework	Dylan Owen
3. Strengthen safeguarding training for all staff and governors, ensuring it is fit for purpose and includes information on grooming and establish robust processes to evaluate the impact of training on practice	Yes Theme 1: CPR-3 Theme 3: CPR-18, RP-C2, RP- B1b, RP-C2d, RP- B1a	Gwern ap Rh Ian Jones
4. The local authority must:		
a) inform the referrer within 7 working days of the referral outcome	Not in the Response Plan at the moment. Will be added to the workstream under Theme 2.	Dylan Owen
b) engage with the child when they state that they are at risk of harm, abuse or neglect	Yes Theme 1: CPR-6 Theme 2: CPR-11	Dylan Owen
c) strengthen commissioning arrangements and the monitoring of service agreements	Not included in the Response Plan. This will be implemented in collaboration with the Social Services Business Service.	Dylan Owen
d) ensure regular involvement of key practitioners in strategy discussions	Yes Theme 2: NEW-3, NEW-7	Dylan Owen